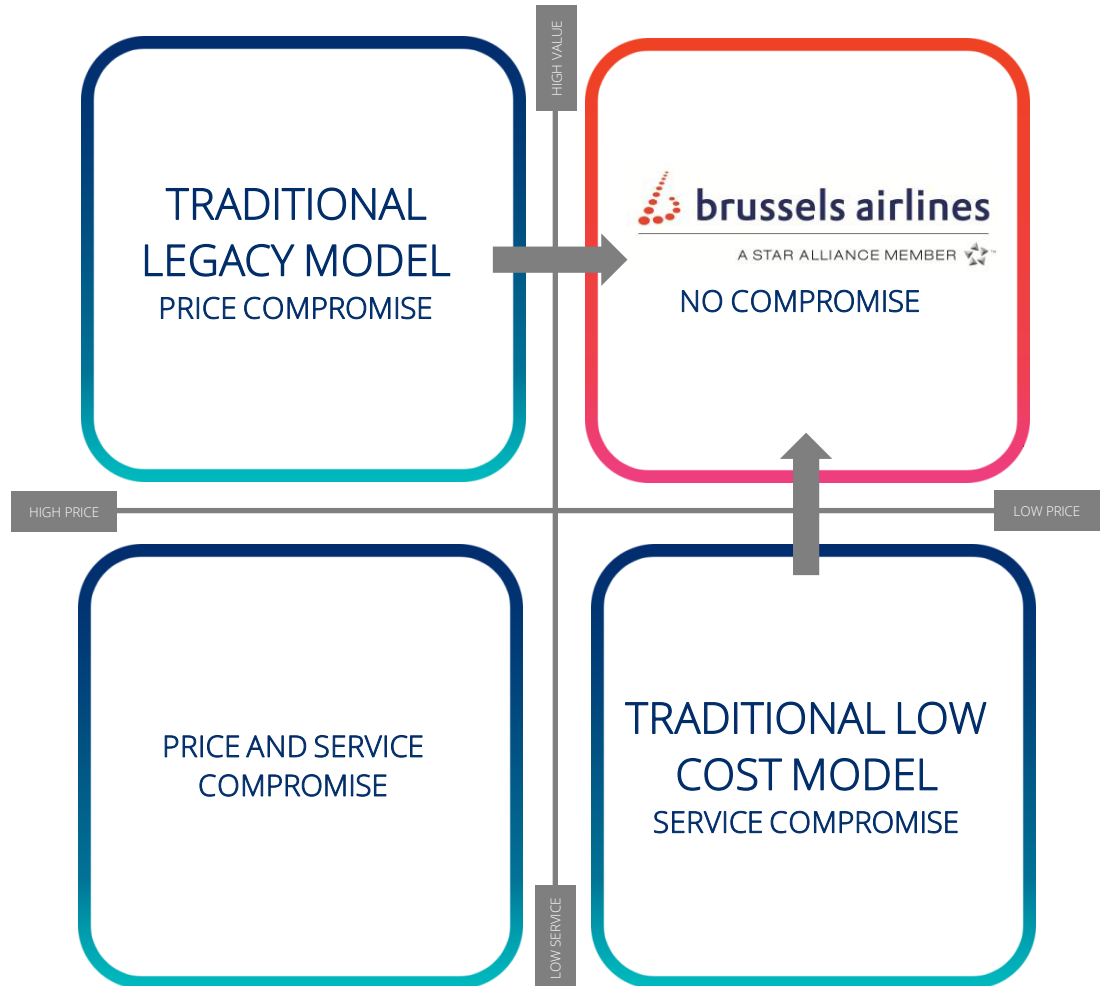


# SMILE, YOU'RE ON BRUSSELS AIRLINES.

RENEWED OFFER ON FLIGHTS WITHIN EUROPE.



CUSTOMER EXPECTATIONS ARE CHANGING, SO ARE WE.



CUSTOMER  
EXPECTATIONS  
ARE CHANGING,  
SO ARE WE.

## MISSION

WE WANT TO BE THE MOST  
PERSONAL AIRLINE, BRINGING  
PEOPLE TOGETHER  
AND MAKING TRAVEL  
A PLEASURE.



~~COMPROMISE~~



# OUR PRODUCTS

Check&Go™

Light&Relax™

Flex&Fast™

Bizz&Class™



WE GO  
THE EXTRA  
SMILE.





# Check&Go: More trips, less money.

- 1 piece hand baggage (12kg – 118cm) + 1 accessory (eg. laptop case)
- Online check-in & **free seat selection** (24 hours prior to departure)
- **Free e-newspapers with online check-in**
- **Renewed buy-on-board selection**
- Loyalty miles accrual & redemption





## Light&Relax : more travel, less hassle.

- 1 piece hand baggage (12kg-118cm) +  
1 accessory (eg. laptop case) +  
1 piece checked baggage (23kg)
- Free change to an earlier return flight on the same day, subject to availability and only available at the airport
- Free seat reservation (while booking at [brusselsairlines.com](http://brusselsairlines.com) or through online check-in)
- Online check-in & free e-newspapers
- Renewed buy-on-board selection
- Loyalty miles accrual & redemption



Light&Relax™

# Flex&Fast : More flexibility, less stress

- 1 piece hand baggage (12kg-118cm) +  
1 accessory (eg. laptop case) +  
1 piece checked baggage (23kg)
- Full flexibility
- Free seat reservation (as from booking)
- Online check-in & free e-newspapers
- Priority check-in; Fast Lane at security;  
Priority boarding & disembarkation
- Upgraded catering concept
- Seating at front of aircraft
- Free newspapers on board
- Access to lounge at Brussels Airport for €15
- Loyalty miles accrual & redemption



# Bizz&Class: more joy, less limits

- 2 pieces hand baggage (max. 16kg total) + 2 pieces checked baggage (2 x 32kg)
- Full flexibility
- Free seat reservation (as from booking)
- Online check-in & free e-newspapers
- Priority check-in; Fast Lane at security; Priority boarding, disembarkation & baggage delivery
- **Free access to the premium, state-of-the-art, Brussels Airlines flagship lounge at Brussels Airport**
- A la carte gourmet meal when pre-ordered
- Preferred seating in first rows
- Empty middle seat
- Free newspapers & magazines on board
- Business Class loyalty miles accrual & redemption



# PRODUCT OFFERING

		Check@Go* As from €69	Light@Relax* As from €109	Flex@Fast* As from €359	Bizz@Class* As from €699
BOOKING	Booking classes	N, K, L, E, T, S, W, V, Q, H, U	N, K, L, E, T, S, W, V, Q, H, U	M, B, Y	Z, D, C, J
	Advanced seat reservation	24hrs prior dpt	from booking*	from booking	from booking
PRE-FLIGHT	Earlier flight on same day**	-	✓	✓	✓
	Refund	-	€120 fee	✓	✓
	Flight changes	-	€45 fee + Fare diff.	Fare diff.	Fare diff.
	Hand baggage	1pc + accessory	1pc + accessory	1pc + accessory	2pc
	Checked baggage	€15 per direction***	1pc	1pc	2pc
	Airport check-in	Self check-in	✓	dedicated counter	priority counter
	Priority security/boarding	-	-	✓	✓
	Business lounge access	-	-	€15 (BRU only)	✓
IN-FLIGHT	Preferred seating (front rows)	-	-	✓	✓
	Complimentary food/drink	-	-	Cold snack < 2.5hrs Hot snack > 2.5hrs	Free choice of gourmet meal (€15-25)**
	Buy on board	BOBE / POME****	BOBE / POME****	POME****	-
	Empty middle-seat	-	-	if possible	✓
	Newspapers and magazines	-	-	✓	✓
	E-newspaper	✓	✓	✓	✓
POST-FLIGHT	Priority baggage delivery	-	-	-	✓
	Loyalty accrual & redemption	✓	✓	✓	✓

\* only available via [brusselsairlines.com](http://brusselsairlines.com), not via GDS  
 \*\* if seat is available  
 \*\*\* if pre-ordered  
 \*\*\*\* BOB = buy on board, POME = Pre-ordered Meal



# CURRENT PRICING STRUCTURE VS NPG

## BOOKING CLASSES

TODAY

b.light	b.flex	b.business
K L E T S W V Q	H U M B Y	P (BCN) Z D J C

NEXT PRODUCT GENERATION (SHORT-HAUL)

Check@Go*	Light@Relax*	Flex@Fast*	Bizz@Class*
N K L E T S W V Q H U	N K L E T S W V Q H U	M B Y	P (BCN) Z D J C



# LIST OF FARE BASIS

## RETURN

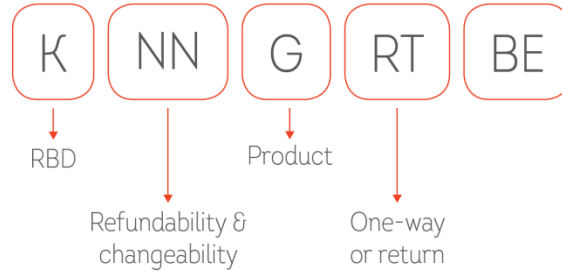
## ONE WAY

	P2P	EU CONNECT	P2P	EU CONNECT
Check & Go™	KNNGRTBE	KNNGRTEU	KNNGOWBE	KNNGOWEU
Light & Relax™	KRCLRTBE	KRCLRTEU	KRCLOWBE	KRCLOWEU
Flex & Fast™	MFFXRTBE	MFFXRTEU	MFFXOWBE	MFFXOWEU
Bizz & Class™	DFFBRTBE	DFFBRTEU	DFFBOWBE	DFFBOWEU



# FARE BASIS CODES

Example:



## Refundability & changeability

NN No refund, no change

RC

- Refund at a fee of €120
- Change at a fee of €45 + fare difference, where applicable

FF Refundable, free change

## Product type

G	Check@Go™	X	Flex@Fast™
L	Light@Relax™	B	Bizz@Class™



# FARE RULES

	Check & Go™	Light & Relax™	Flex & Fast™	Bizz & Class™
FARE BASES	KNNGRTBE K: RBD NN: no refund, no change	KRCLRTBE K: RBD RC: Refund with fee of €120.00 Change at €45.00	MFQRTE FF: refundable, free change	DFQRTE FF: refundable, free change
OW	✓	✓	✓	✓
RT. COMBINABILITY OF FARES	✓	✓	✓	✓
CHILD REDUCTIONS	No	20% discount	20% discount	20% discount
INFANT REDUCTIONS	90% discount	90% discount	90% discount	90% discount





# FARE RULES

	Check & Go™	Light & Relax™	Flex & Fast™	Bizz & Class™
CHANGES	No	Change against €45.00 fee.	Free change	Free change
EARLIER FLIGHT SAME DAY	No	Yes, at the airport only upon seat availability in same subcompartment.	Yes.. free of charge upon availability of same bookingclass or seat availability.	Yes.. free of charge upon availability of same bookingclass or seat availability.
CANCELLATION & REFUNDS	No refund. Waived for death of family member.	Refundable against fee of €120.00. No admin fee €35.00 charged. Waived for death of family member.	Refundable. No admin fee €35.00 charged	Refundable. No admin fee €35.00 charged
VOLUNTARY REROUTING	No	Yes, provided the same O&D is respected.	Yes	Yes



# BAGGAGES EUROPE

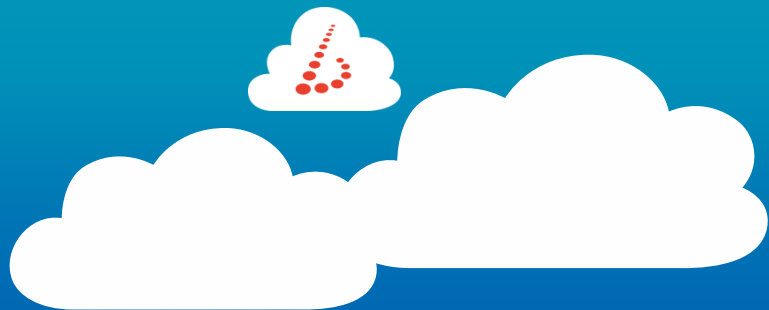
	Check @ Go*	Light @ Relax*	Flex @ Fast*	Bizz @ Class*
CABIN BAGGAGE (MAX 12KG 118CM)	1 piece + 1 small accessory	1 piece + 1 small accessory	1 piece + 1 small accessory	2 pieces (max 16kg)
CHECKED BAGGAGE	NIL	1 p (1 x 23 kg) (no change)	1 p (1 x 23 kg) (no change)	2 p (2 x 32 kg) (no change)

↓

In advance (>4h before flight) Via <a href="https://brusselsairlines.com">brusselsairlines.com</a>  **will be available on GDS as fom Q4	€ 15
At the airport (<4h before flight)	€ 35



# HOW TO BOOK?



# HOW TO DISPLAY CHECK&GO?

## GDN Entries

- Amadeus
  - FQDBRUBCN/ASN/R,U
- Travelport Galileo
  - FABRUBCN1NOV-SN#PV
- Travelport Worldspan
  - FABRUBCN1NOV-SN#PV
- Sabre
  - FABRUBCN1NOV-SN#PV

CHECK&GO ARE ALL DISPLAYED AS PRIVATE FARES.



THANK  
YOU.

